

JOB DESCRIPTION

Last Date Reviewed: 5/16/23

Part of the Gabes Inc. Family

Job Title: PRICING ASSOCIATE

Department: Operations **Location:** Retail Store

ABOUT GABE'S

Gabe's was founded in Morgantown, WV in 1961 with a mission to offer customers the quality products that they want, at affordable prices they love. Today our mission continues as Gabe's expands into new and existing markets across 20 states. Gabe's enjoys an outstanding reputation in the communities we serve. This reputation is a result of living our values and making the best decisions for our associates, customers, and company. Together we will strive to deliver superior customer service, create a great work environment, and improve the value we deliver to our customers.

JOB SUMMARY AND PURPOSE

The Pricing Associate maintains accurate pricing in the store. This position performs price changes and price audits to ensure the store is current with markdown standards and procedures. This position also ensures that all customers have a great experience through friendly and helpful interactions, and by maintaining a neat, clean, organized store.

DUTIES AND RESPONSIBILITIES

- Facilitate the markdown process by scanning and re-labeling merchandise throughout the store.
- Complete markdowns, marketing changes, and merchandise moves accurately and within unit per hour goals based on direction from the management team.
- Report known operating and markdown issues to team lead for resolution.
- Communicate merchandising opportunities to store leadership as identified while performing duties throughout the store.
- Assist with merchandising adjustments in compliance with Gabe's visual standards as needed.
- Support other areas or projects as needed or directed by the store management team such as stocking, condensing merchandise and fixtures to the sales floor, disassembling displays and shelving.
- Create a great shopping experience for all customers by being friendly and helpful, acknowledging customers and thanking them for shopping.
- Maintain an awareness of a safe work environment by maintaining a neat, clean, and organized store, and supporting a culture of integrity.
- May be cross trained to work in other areas of the store to provide support to fellow associates through sharing of knowledge, helping to complete tasks, and assisting in customer interactions as needed.

EDUCATION AND EXPERIENCE

- High School diploma or GED equivalent is preferred.
- One (1) year customer service experience preferred.

KNOWLEDGE, SKILLS, AND ABILITIES

- Ability to meet and exceed goals in efficiency and processes.
- Ability to provide excellent customer service through helpful customer interactions.
- Proven time management and organizational skills; ability to multi-task.
- Ability to stand for long periods of time and lift moderate weight (up to 50 lbs.).
- Ability to take direction and work collaboratively as part of a team.
- Ability to work a flexible schedule including nights, weekends, and non-business hours.

This position does not have any supervisory responsibilities.

DISCLAIMER

This description does not state or imply that the duties listed are the only duties to be performed by the position incumbent. Justification for information provided in the job description may be requested. Employees are required to follow job-related instructions and perform other job-related activities assigned by their supervisor.

All requirements are subject to possible modification in order to provide a reasonable accommodation to individuals with disabilities. Some requirements may exclude individuals who pose a direct threat or significant risk to the health and safety of themselves, other employees, or the public.